

The Lodge operates as a nine bedroom boutique hotel in the summer months with the option to hire the entire chalet exclusively, sleeping up to 18 adults and six children in a specially designed bunkroom.

#### **Summer Season**

Rates are priced in Swiss Francs. Rates valid from 6th June 2014 - 29th September 2014.

#### INDIVIDUAL ROOM HIRE RATES

Rates during the summer season are quoted per room per night based on two adults sharing.

Children and young adults staying in their parents' rooms in the summer season are charged CHF 75 and CHF 120 per person, per night respectively.

Bedrooms (7 rooms) CHF 895
Master Suites (2 suites) CHF 1,255
Bunkroom (for up to 6 children) CHF 475

#### **EXCLUSIVE USE RATE**

Exclusive use rates are quoted per night for the whole Lodge based on up to 18 guests sharing 9 rooms.

The Lodge exclusive hire (9 rooms) CHF 8,775

When booking The Lodge exclusively, rates for children staying in the bunkroom or in their parents' rooms only apply when the total number of guests exceeds 18. If your numbers exceed 18 adults we can make arrangements for further accommodation in the immediate area.

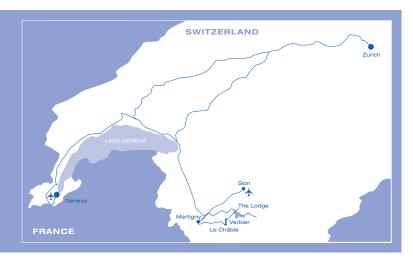
The Lodge reserves the right to alter its rates at any time. Set arrival dates and minimum stays may apply for both exclusive use and individual room hire. We do not generally accept reservations for adults in the bunkroom due to the size of the room.

#### **Winter Season Rates**

Winter season rates are not included in this ratecard. For details please contact your nearest sales or reservations office.

# **GETTING HERE**

The nearest international airport is in Geneva, about a two-hour drive from The Lodge. Private planes are able to land at Sion Airport which is only 45 minutes by car from the chalet. Zurich airport is about a 3 hour drive to The Lodge. We can arrange helicopter transfers on request from Geneva, Zurich and Sion Airports. You can also take the train directly from Geneva Airport to Martigny, a town about a 30 minute drive from The Lodge or onward to Le Châble, which is a 15 minute drive. We can organise transfers to the chalet by taxi. Please note that all transfers are an additional cost.



## What's included?

- · Accommodation at The Lodge as detailed
- · Breakfast, light lunch and dinner
- All drinks including a top quality wine list and house champagne
- · All local taxes
- · A dedicated team to look after you

# Arriving at The Lodge

Your stay at The Lodge starts from the moment you check-in at 3pm. If you arrive earlier we are happy to share some tips on the best spots for lunch in Verbier. Alternatively if we can accommodate your party for lunch while we make sure The Lodge is gleaming a small charge may apply. Check-out is at 12 noon on the day of your departure.

# Things to do... and also included!

- Take a dip in the indoor heated pool, or soak in the indoor or outdoor Jacuzzis
- Enjoy some of the exquisite dishes from our kitchen – order what you want, or let us surprise you! You can even watch our chefs at work and pick up some tips
- Try a few glasses of red or white from our wine cellar
- Work up a sweat in our gym, or sit for a while in our steam room
- Relax in our lounge area and choose from a great selection of DVDs. You can watch them on the large plasma screen curled up on a comfy sofa

# Available on request (Not included in the rates)

- · Transfers to and from The Lodge
- · A selection of spa treatments
- We can organise all sorts of activities, from mountain biking to rock climbing, canyoning, paragliding, golf, hiking and more! We will create a custom-made itinerary for you or your group.
   Depending on the activity a separate charge for transfers may apply.
- Photocopying, telephone and fax facilities
- Laundry/dry-cleaning service (some items can be laundered free of charge)
- · Gift purchases

# SOME FREQUENTLY ASKED QUESTIONS AND USEFUL INFORMATION

## Where is The Lodge?

The Lodge is perched high in the Swiss Alps in a forested area just a five minute walk from the town of Verbier, and only 250m from the main lift station. Verbier is 51 miles, or 82 kilometres east of Geneva as the crow flies, but the mountains and Lake Geneva tend to get in the way if you're driving!

## How do I get there?

The nearest international airport is in Geneva, which is about a two hour drive to The Lodge. Geneva International Airport is served by many of the major international carriers, with flights from most European destinations taking no more than three hours. Private planes are able to land at Sion Airport which is only 45 minutes by car from The Lodge. Please note that Sion Airport closes as soon as darkness falls. Zurich airport is about a 3 hour drive to The Lodge. We can also arrange helicopter transfers on request from Geneva, Zurich and Sion Airports.

We recommend taking the train directly from Geneva Airport to Martigny, a town about a 30 minute drive from The Lodge, or onward to Le Châble, which is a 15 minute drive. We can arrange transfers or taxis for an extra charge to get you to the chalet, or if you alight at Le Châble you can take the cable car directly to the lift station 250m from The Lodge where we can pick you up. The journey takes nine minutes and definitely has the wow factor. Please check with us at the time of booking for when the lifts are operating. The train journey takes slightly less than 2 hours (2 hours 15 minutes to Le Châble) and is a very pleasant way to see some spectacular scenery around Lake Geneva!

If you're visiting us for a longer stay we recommend hiring a car at the airport in Geneva as this will give you the flexibility to explore the area and there are some fantastic trips to Italy and France which are only an hour's drive from The Lodae.

#### Do I need a visa?

Travellers from the US and the EU do not require a visa to enter Switzerland, but your passport must be valid for at least 6 months beyond your intended return date. Travellers from other countries may require a visa, so please check with your nearest Swiss Embassy or Consulate.

## Can I bring my children?

Absolutely! The Lodge is a great place for a family holiday as we have plenty of things for children to do. We have a welcome pack and plenty of great activities available on request, including children's DVDs, toys, a games console, books, games, and treasure hunts in the evenings if they are not too tired after a long day out. We don't offer a set programme, but rather a range of activities suitable for every child. We can also arrange babysitting for an extra charge; just give us at least 24 hours notice, although during busy school holiday weeks and peak times we will need more time to make arrangements. Special food and beverages or simple snacks and light meals can be prepared. Cots are available on request.

# Rates for infants, children and young adults

Just what is...

- ...an infant? a guest under the age of 6
- ...a child? a guest under 12 but aged 6 or older ...a young adult? a guest under 18 but aged 12 or older
- ...an adult? a guest aged 18 years and over

Children and young adults staying in the bunkroom or in their parents' rooms are charged CHF 75 and CHF 120 per person, per night respectively in the summer season. Infants stay free of charge provided they share with at least one adult. When hiring The Lodge exclusively,

rates for children staying in the bunkroom or in their parents' rooms only apply when the total number of guests exceeds 18. The maximum number of guests at any time at The Lodge is 24.

## Can I get married at The Lodge?

Not at The Lodge itself, but we'll host the party! The beautiful mountain scenery will be the backdrop for your special day. Marriages in Switzerland require a civil service at the local registry office, which in the case of Verbier is in nearby Le Châble (about 15 minutes by car). You will need to start planning at least four months in advance of your arrival date, and we will be delighted to help you with all the arrangements.

## How about cash? What is the currency?

The currency in Switzerland is the Swiss Franc (CHF). There are cash machines at the airport and in Verbier, and major credit cards are widely accepted. We accept all major credit cards to cover any additional expenses you may incur (gift purchases or treatments in the spo). Tipping is entirely up to you. If you have any questions about tipping, you can discuss them with the General Manager.

# When is the best time to visit? What will the temperature be?

Whenever you like. We open from June to September to take advantage of the best of the summer weather. The average daytime temperature in summer is a balmy 26°C/79°F, so be sure to bring some sunscreen with you when you visit.

## What is there to do?

The town is host to several events in 2014 including the Verbier Festival and a number of classical music concerts. There are several world-

renowned golf courses as well as opportunities for mountain biking, hiking, rock climbing, wine tasting, fishing... we could go on! We have a full list of activities available on request. Check out our website for any special offers.

# I don't plan on being too active on the mountain... Is there anything for me to do during the day?

Verbier has plenty to offer including a great selection of shops, boutiques and restaurants. Alternatively, relax and unwind in the comfort of The Lodge, or book yourself into the spal Ask for our full list of things to do in summer.

# What's in my room?

A well-stocked mini bar (Master Suites only), safety deposit box, hot water bottles, bottled drinking water, slippers, luxury bathrobe, phone, radio/CD player, CDs, plug adapters, hair dryer, SPF lip balm and a selection of toiletries. Hair straighteners are available on request. If you want to chill out to your own tunes in your room, we have iPod/MP3 player leads in all guest rooms. There are umbrellas and walking poles available by the front door to the chalet.

# What food can I expect?

The food served at The Lodge is one of the highlights of your stay, and we serve a mix of Swiss and international cuisine. Dining can be as formal or informal as you wish, from full four-course gourmet meals to lighter meals with the children. Meals can be themed, traditional or a mix!

In summer meals are served communally, giving you a chance to share what you've been up to during the day with other guests. Private dinners for special occasions can be organised in your room or on your balcony. Check with us when making your reservation for which rooms are best suited for this.

We stock a fine range of international wines, including some fabulous Swiss wines, top quality spirits, beers and excellent house champagne. If you would like us to ship in something special, simply give us plenty of notice – there is generally no extra charge unless the item is particularly rare or extra shipping is involved. As guests are encouraged to treat The Lodge like their own home, they are welcome to help themselves to drinks they want at any time.

## Do you cater for special diets?

We understand that some people have special requirements and personal favourites too. Let us know in advance and we'll do our best to make sure we have exactly what you need.

## Arrival and departure details

Check-in is officially 3:00pm. If you are scheduled to arrive earlier, do let us know and if we cannot accommodate any early check-ins, we will make alternative arrangements for you in Verbier so you can start enjoying yourself. Check-out is officially 12:00pm on the day of your departure.

#### Medical information

We have first aid equipment at The Lodge along with staff trained in administering first aid. There are three medical centres within Verbier, one of which is open at all times for emergencies. The nearest hospital is located a 30 minute drive away in Martigny. Medical charges will apply according to treatment so make sure you have travel insurance before you go.

## Voltage

Switzerland is on 220 volts with two-pin round plugs. We have adapters for UK and US plugs should you need them.

# THE LEGAL STUFF

#### 1: Definitions and Parties

In these terms and conditions: The 'Company' shall mean Verbier Lodge S.A., a corporation organised under the laws of Switzerland. 'We' shall mean the Company. The 'Client' shall mean the person who has paid the deposit as the Lead Booking Name and each person listed within the booking as their travelling companion. 'You' shall mean the Client. 'Exclusive Use Bookings' shall mean bookings for exclusive use. An 'Individual Booking' shall mean a booking using individual rates. 'The Lodge' means Verbier Lodge S.A. In these terms and conditions the masculine words shall include the feminine and neuter genders and vice-versa and the singular shall include the plural and vice-versa.

#### 2: Bookings

A contract will only be constituted between the Company and the Client once a written request for confirmation of a booking has been received from the Client by the Company, and written confirmation of acceptance of a booking has been sent on behalf of the Company to the Lead Booking Name (following receipt of payment of the deposit as outlined in paragraphs 3 or 6 below (as appropriate)). The Lead Booking Name on paying the deposit warrants to the Company that he accepts these terms and conditions on behalf of himself and each of his travelling companions.

# Terms and conditions applying to individual bookings

#### 3: Payment and Confirmation

Bookings will be confirmed upon receipt of a 30% non-refundable accommodation deposit. The final payment of 70% plus any additional sums equal to any payments due to external transport or transfer operators is due no later than 30 days prior to the proposed date of

arrival, and we will remind you of this nearer to the time. If the Client makes a reservation less than 30 days prior to the proposed date of arrival, such bookings will only be confirmed upon receipt of a 100% pre-payment, plus any additional sums due to any external transport or transfer operators, all of which shall be paid as far as possible in advance of the proposed date of arrival. The method by which you should pay for your booking will depend on where you are making your reservation, and your reservations office will provide full details when they send you your invoice.

## 4: Cancellation by the Client

As with any travel, we strongly recommend that you purchase travel insurance which gives you full cancellation cover. Please note the Client is also liable for any payments outstanding on the date the cancellation is received. You must send us any and all cancellations clearly and in writing to avoid any errors! This can be done by letter, fax or email using the following contact details: Reservations, Virgin Limited Edition, Voyager House, 162-164 Fulham Palace Road, London, W6 9ER; Fax: +44 (0) 208 600 0431; enquiries@virginlimitededition.com.

We will then confirm the cancellation back to you in writing and provide you with a cancellation number. The date we receive your cancellation is your cancellation date. As we incur costs when cancelling your booking you will be obliged to pay the applicable cancellation charges which are detailed below. Also note that any arrangements made and subsequently cancelled or amended with third party companies (e.g. tours, excursions, flights) may incur charges according to the cancellation and amendment policy of that third party company and, if requested, you will refund us in respect of such charges forthwith. Please note

that if a payment is not received from you on time or in the correct amount we reserve the right to release your reservation regardless of any payment(s) already received. We will use reasonable endeavours to contact you prior to taking this course of action and will remind you of any payments due. If you cancel your booking at any time up to 30 days prior to your proposed arrival date, we will refund any monies received by us less a 30% cancellation penalty. If you cancel your booking between 30 and 15 days prior to your proposed arrival date, we will refund any monies paid to us less a 50% cancellation penalty. If you cancel your booking within 14 days of your proposed arrival date no refund will be given. Sometimes special offers or packages have different cancellation conditions so please check with your local reservations office.

# 5: Changes by the Client to date or nature of the booking

We will use reasonable endeavours to accommodate requests for amendments received up to 30 days prior to your proposed arrival date whenever possible. In respect of requests received within 30 days of your proposed arrival date, we will also use reasonable endeavours to accommodate your amendment, however we reserve the right to charge a fee of up to 25% of your total accommodation cost and any such amendment is at the sole discretion of the Management at Virgin Limited Edition's UK Head Office. Should the Client choose to leave The Lodge early for any reason other than in circumstances outlined in paragraph 11 below, no refund will be made to the Client nor will alternative dates be arranged. The Client also agrees that individual or group stays at The Lodge cannot be sold, awarded as prizes or otherwise transferred without the Company's prior written authorisation.

# Terms and conditions applying to exclusive use bookings

#### **6: Payment and Confirmation**

Bookings will be confirmed upon receipt of a 30% non-refundable accommodation deposit. The remaining non-refundable 70% payment is due no later than 60 days prior to your proposed date of arrival at The Lodge, along with any additional sums equal to any payments due to external transport or transfer operators. If the Client makes a reservation less than 60 days prior to the proposed date of arrival, such bookings will only be confirmed upon receipt of a 100% nonrefundable payment, plus any additional sums due to any external transport or transfer operators. all of which shall be paid as far as possible in advance of the proposed date of arrival. Please note that if a payment is not received on time or in the correct amount we reserve the right to release your reservation, regardless of any payment(s) already received. We will use reasonable endeavours to contact you prior to taking this course of action and will remind you of payments due. The method by which you should pay for your booking will depend on where you are making your reservation. Your reservations office should provide full details when they send you your invoice.

#### 7: Cancellation by the Client

As with any travel, we strongly recommend that you purchase travel insurance which gives you full cancellation cover. You must send us any and all cancellations clearly and in writing to avoid any errors! This can be done by letter, fax or email using the following contact details: Reservations, Virgin Limited Edition, Voyager House, 162-164 Fulham Palace Road, London, W6 9ER; Fax: +44 (0) 208 600 0431; enquiries@virginlimitededition. com. We will then confirm the cancellation

back to you in writing and provide you with a cancellation number.

All deposits and other payments received a re non-refundable. Please note that if a payment is not received on time or in the correct amount we reserve the right to release your reservation, regardless of any payment(s) already received. We will use reasonable endeavours to contact you prior to taking this course of action and will remind you of payments due.

There may also be cancellation fees levied by third parties/our affiliates such as flight or transfer operators; we will advise you of any such additional cancellation fees in due course once we have this information and, if requested, you will refund us in respect of such fees forthwith. Please note that the Client is liable for any payments outstanding on the date cancellation is received.

# 8: Changes by the Client to date or nature of the booking

We will use reasonable endeavours to accommodate requests for amendments received up to 90 days prior to the proposed date of your arrival at The Lodge, however this is at the sole discretion of the Management at Virgin Limited Edition's UK Head Office. All deposits and other payments are nonrefundable. Once the booking is confirmed, a decrease in quest numbers will not result in a rate reduction. Should the Client choose to leave The Lodge early for any reason other than in circumstances outlined in paragraph 11 below, no refund will be made to the Client nor will alternative dates be arranged. The Client also agrees that individual or group stays at The Lodge cannot be sold, awarded as prizes or otherwise transferred without the Company's prior written authorisation.

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# Terms and conditions applying to all bookings

## 9: Changes and Cancellation by the Company

The Company reserves the right to alter or cancel the whole or part of the booking.

The Company will advise the Client of any changes or cancellations as soon as reasonably possible. Different terms will then apply depending on whether the proposed changes are, in the opinion of the Company, minor or substantial. If the proposed changes are, in the opinion of the Company, minor, the Company will make alternative, comparable arrangements at no cost to the Client, who shall accept such alternative arrangements. If the changes are, in the opinion of the Company, substantial, then the Company may offer alternative arrangements to the Client, but the Client shall not be obliged to accept such alternative arrangements. If no such alternative arrangements are offered in these circumstances, or the Client does not accept any such offered alternative arrangements, then the Client may reject the booking within 14 days of notification to the Client of the relevant change(s) and the Company will cancel the booking. If the Client rejects the booking in these circumstances, all monies which have been paid by the Client to us as at the date of cancellation will be repaid to the Client less the Company's reasonable expenses in respect of the booking. Under no circumstances will the Company be liable to the Client for any financial recompense in the event of a change (whether material or otherwise) which does not lead to a cancellation. Any liability of the Company which may arise in the event of cancellation shall be limited to a refund of monies as provided above. The Company will not be liable for any cancellation which results from the Client's default. Without prejudice to the provisions set

out above relating to cancellation, the Company reserves the right to cancel the service or the services it is contractually obligated to provide to the Client and require the Client to leave The Lodge immediately if the Company reasonably considers that the Client's behaviour at The Lodge has caused (or is likely to cause) loss, damage or harm to The Lodge or its reputation or any part of it or is (or is likely to be) objectionable to other guests; in these circumstances the Company shall not be obligated to make any refund of monies to the Client. Further, the Client shall indemnify and hold harmless the Company (for itself and on behalf of its affiliates, agents and employees against any such loss, damage or harm).

#### 10: Liability of the Company

a) We accept no liability for ensuring that the accommodation which you book with us is provided as described in this brochure, save where any part of your accommodation is not provided as described in this brochure due to the fault of our employees or agents and this has adversely affected your travel arrangements. Subject to paragraph (b) below, our liability in all cases shall be limited to a maximum of three times the aggregate amount paid by you to us for your accommodation with us.

b) Nothing in paragraph (a) above shall exclude or restrict our liability or responsibility for death, injury or illness caused by the negligent acts and/or omissions of our employees or agents whilst acting within the scope of, or in the course of, their employment or engagement in the provision of your accommodation with us.

c) For the avoidance of doubt the Company will not be liable for loss or injury suffered by the Client which was outside the control of the Company. We recommend that you obtain suitable insurance to cover loss or injury.

Company shall not be obligated to make any payments in those circumstances other than as otherwise referred to in the terms and conditions above.

#### 11: Force Majeure

We act on the advice given by the government of the United Kingdom and the government of your home country. If flights are grounded because of war or terrorism or you are advised by your government that it is unsafe to travel, we will do all we can to make it easy for you to postpone your holiday. We will never impose any cancellation penalties for accommodation cancelled at The Lodge if government advice means that you can't travel. Please contact one of our reservations offices if you are concerned about travel due to war, terrorism or similar events.

# 12: Entire Agreement; Variation and Waiver; Severance

These terms and conditions constitute the entire understanding in relation to their subject matter and supersede any previous explicit or implied agreement or undertaking between the parties with respect thereto. The Company reserves the right to alter these terms and conditions from time to time and will notify the Client of any changes as soon as reasonably possible using the postal or email contact details provided by the Client for the Client's booking. The amended terms and conditions will apply to any Client booking that commences after the date of such notification. No other variation, waiver or release of these terms and conditions shall be effective unless it is made by the Company and notified to the Client in accordance with this paragraph. If any part of these terms and conditions is void or unenforceable due to any applicable law, it shall be deemed to be deleted and the remaining

provisions of these terms and conditions shall continue in full force and effect.

#### 13: Governing Law

This contract shall be governed and construed according to English Law.

#### 14: Data Protection

Your information is safe with us. Rest assured your details are held by Virgin Limited Edition in accordance with the Data Protection Act 1998 (UK). We will not share your personal information with third parties for marketing or any other purposes without your consent unless required by law. We operate an automatic opt in policy which means that when you request information from us on one of our properties or make an enquiry/reservation, you are added to our database and may be contacted by us with relevant promotions, offers or information that we feel may be of interest to you from time to time. With Virgin you are always in control of your personal information, so if at any time you wish us to stop contacting you then simply email us at: enquiries@virginlimitededition.com, write to Virgin Limited Edition, Voyager House, 162 - 164 Fulham Palace Rd, London, W6 9ER, or call us on freephone 0800 716 919 or + 44 (0) 208 600 0430 to let us know. Thanks.

# Virgin Limited Edition Sales and Reservations Office

#### UK Head Office

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T: + 44 (0) 208 600 0430

F: + 44 (0) 208 600 0485

E: enquiries@virginlimitededition.com

# Virgin Limited Edition Sales Offices

#### **USA Regional Office**

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F: + 1 (212) 497 9051

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www.thelodge.virgin.com www.virginlimitededition.com